

DANUBIUS CONSULTORES PRIVACY POLICY

Last Updated: May 26, 2018

Danubius Consultores (hereinafter: DC) is a small family business, created by the owners of Villa Favorita. Your privacy is important to us. We store only personal information that is required to provide for maintaining contact with our clients before, during and after their stay at our vacation home, Villa Favorita.

1. The only personally identifiable information we keep in our archives are those that figure in our booking form, which are the same as those needed for your registration at the local Police Department, according to the requirements of the Spanish authorities: your name, email address, street address, passport number and date of issue, date of birth, nationality.
Additionally to these data we request a contact phone in your country of residence to be used in case of any accident or emergency.
2. In case you use our website for payment, please note we do not store any of your credit card data. We merely include a link to Paypal, without storing your payment data on our computers. In case you are using HomeAway or any of their associated websites, they are a completely independent entity and as such they will be solely responsible for their compliance with the GDPR.
Since HomeAway and/or their associated websites are upstream of our Villa Favorita website in the booking process, the flow of information is unidirectional, from their website(s) to us, meaning that we are not required provide to them any of your personal data entered in the Booking Form.
3. We do not share any information about you with anyone except for our Property Manager Ms. Gill Richardson, whose responsibilities include taking care of your registration at the local Police Department. Additionally, for our internal use we enter only the name of the person making the booking at the Booking Tracker website, whose booking calendar is embedded in our website www.lavillafavorita.com. However, this information is only visible to us, it cannot be seen by you and/or other client. Again, Booking Tracker is an independent entity, and as such they will be solely responsible for their compliance with the GDPR.
3. The scanned copy of your Booking Form is stored securely and is never shared with any third party. We do not use this information for any data processing purposes. This information is used exclusively for record keeping and business purposes, however, in case you prefer that we erase any and all of your personal information you have the right to do so. The Booking Forms archive is stored on a separate, external data storage device, which is protected by 128 bit encryption and is only connected to our computers whenever there is a need to use them strictly for the purpose they serve for. We may offer to our past clients special discounts, last-minute booking opportunities, however, this can only be offered to those past clients who have accepted that their name and contact emails continue to be stored in our files.
5. We do not use any cookies on our website. **You may contact us and request deletion, modification or access to any of your personal identifiable information.** Once your stay at Villa Favorita is finished, you may request all your data to be deleted at any time by contacting us via email.

Do you have a question about our Privacy Policy? Please let us know by writing us at info@lavillafavorita.com